

16 March 2020

NOTIFICATION TO CUSTOMERS AND PARTNERS

At ESCATEC Switzerland AG, the health and well-being of employees, customers and partners are our primary concern.

We are putting a great deal of emphasis on stringent procedures and are continuously striving to manage our response to the COVID-19 pandemic as the impact of this situation continues to grow. ESCATEC has a robust supply chain and business-continuity plans in place so that we can continue serving our customers and partners seamlessly.

Our manufacturing presence in Switzerland remains operative. Shipments and transactional activities will remain active. Continued successful business transactions with our customers are of utmost importance to us. We are therefore working to avoid any possible disruption and we will always act responsibly.

Following are the areas of focus and the measures we have enacted:

- Working with alternate and direct material suppliers to guarantee supply.
- Non-essential business travel and customer visits are postponed.
- Screening of visitors prior to any visit, all on-site visits are reduced to an absolute minimum.
- Equipping our employees to work from home where needed.
- Strictly requiring employees who don't feel well to stay at home.
- Employees to declare any exposure to anyone diagnosed with COVID-19, or if they have undertaken any international travel.
- Minimize gatherings of employees including meetings, workshops and social activities.
- Wide use of disinfectant, hand sanitizers and other hygiene measures at our facility.
- Comprehensive reviews to monitor and pro-actively address any concerns and to retain our focus on customers.

We continue to closely monitor and assess this fast changing situation. We will keep in close contact with our customers if there are changes in the situation, although we do not expect it to affect our operations.

Customers and partner can contact ESCATEC employees through their email address or telephone, or send an email to info.ech@escatec.com.

Stay safe.



Britta Blum
General Manager
ESCATEC Switzerland AG