

30 March 2020

3rd Notification to Customers and Partners from ESCATEC Switzerland

Day-by-day the COVID-19 pandemic has a growing impact on the global economy. Nonetheless, we remain convinced that Governments and Health Authorities worldwide will do all that is necessary to manage and resolve the situation.

Keeping a business running smoothly in such a fluid situation is certainly a challenge, but we are determined to meet that challenge. Here at ESCATEC Switzerland AG we have a dedicated team constantly monitoring COVID-19 developments globally and managing potential consequences for our employees, operations and customers.

Operations

We remain operative with employees working from office or remotely to ensure we continue to deliver on our commitments. Our manufacturing facility in Heerbrugg, Switzerland, is running smoothly and has capacity in both production and warehouse to meet demand. Our supply chain remains fully functional and there are no major disruptions expected in materials supply.

There is a growing demand and additional orders for respirators and sub-assemblies for medical devices. We remain in close contact with our global supply chain network to ensure a steady supply of materials. We are sufficiently stocked and currently foresee no shortage in critical components to meet delivery commitments.

Projects

All our customer projects have full resources and remain strong and active under the guidance of our experienced Project Managers and teams. As of today we do not foresee any disruptions to projects and deliverables that have been committed to customers.

Sales

Our Key Account Managers remain your primary point of contact in this time of crisis and remain accessible anytime you need them.

We have adjusted our work culture and enforced changes to secure employee health above all. Where possible, we have opted for working from home and are utilising digital collaborative tools so that our employees can continue delivering.

There are multiple ways you can reach out to your contacts at ESCATEC Switzerland as and when required. Besides the telephone and email, most of our employees are also available on Skype and Microsoft Team.

Stay safe.



Britta Blum
General Manager

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